



**KOLEJ YAYASAN PELAJARAN JOHOR
ONLINE FINAL EXAMINATION**

COURSE NAME : BUSINESS ETHICS
COURSE CODE : DSM1073
EXAMINATION : JUNE 2022
DURATION : 3 HOURS

INSTRUCTION TO CANDIDATES

1. This question paper consists of **ONE (1)** part : PART A (100 Marks)
2. Please refer to the detailed instructions in this question paper.
3. Answer ALL questions in the answer sheet which is A4 size paper (or other paper with the consent of the relevant lecturer).
4. Write your details as follows in the upper left corner for each answer sheet:
 - i. Student Full Name
 - ii. Identification Card (I/C) No.
 - iii. Class Section
 - iv. Course Code
 - v. Course Name
 - vi. Lecturer Name
5. Each answer sheet must have a page number written at the bottom right corner.
6. Answers should be **neat and clear in handwritten form**.

DO NOT TURN THIS PAGE UNTIL YOU ARE TOLD TO DO SO

*This examination paper consists of **6** printed pages including front page*

PART A

This part consist of **TEN (10)** questions.
Answer **ALL** questions in Answer Sheet.

QUESTION 1

List down **three (3)** behaviour of people

(3 marks)

QUESTION 2

List down **three (3)** core values to guide board members behaviour.

(3 marks)

QUESTION 3

Explain **two (2)** types of rights with an example for each one.

(10 marks)

Question 4 and **Question 5** are based on the Article 1 below:

Anita's First Day at Work

Anita had an undergraduate degree in Chemical Engineering from a Malaysian higher learning institution. She was sponsored by a renowned multinational corporation. In return, she was to serve this organization as a contractual arrangement after graduation. To her surprise, just a month after her final examination, she was called to report for duty at a subsidiary chemical plant producing plastic materials, based at Senawang Industrial Park, Negeri Sembilan.

On the first day of work, Mr. Kasey, the human resource executive, brought her around the plant to be introduced to the shop floor supervisors and general workers. While touring, she was taken to a drying shed where an intermediate chemical product was being washed with benzene and then dried in the hot sun. This task was done by general foreign workers and their eyes were watering while striving to complete their assigned task. En. Azlz, a supervisor, was assigned to monitor them to ensure efficiency and that they meet key performance indicators (KPIs) set by Dr. Aaron, the plant manager. Anita knew through her readings the benzene is a carcinogenic product.

While all the general workers were busy completing their tasks, to her shock, a worker by the name of Sivan suddenly retaliated and refused to continue doing his task due to excessive eye irritation. He also accused the management, saying that nobody informed him on the workplace risks and hazards when he joined the plant. Encik Aziz shouted at him and they ended up in a fight. En. Aziz even uttered, "Do it or i shall dismiss you!" Luckily, a few of Sivan's co-workers tried to be mediators. All parties finally left the scene after a challenging 15 minutes attempting to calm down the tense situation. Anita saw this unexpected scene in front of her eyes.

In another instance, one of the supervisors purposely tried to brush her shoulders when she was passing by and winked at her. She felt confused and did not have a clue as to what he was up to. After the tour, Anita return back to her work station to clean up her table. Suddently, her immidiate supervisor, Mr. Roy ask Anita to the office to discuss some matter. In the office Mr. Roy said that Anita can growth with the company in the future but with a condition where Anita need to have a dinner and spend a night at his apartment. Anita was very shock and ask permission to go back to her work station. Then she left the room while Mr. Roy look at her and laugh. At 5 p.m., she clocked out and decided to queue for a company-provided bus to Seremban LRT station. During the train journey home, reflections of her experiences on the first day at work crossed her mind. In fact, she was so deeply involved in her thoughts that she missed the train station where she was supposed to get off. Anita finally arrived home at 9 p.m. and felt relieved to see her family waiting for her to have dinner together. But, before she slept, she pondered in suspense on what would be the next episode at the workplace the following day...

(adapted from Business Ethics (2nd Edition). Khalidah, K. A., Zulkufly, R. & Chai, L.T. Oxford Fajar, 2014)

Article 1

QUESTION 4

Classify the discrimination act that occur according to the scenario in Article 1. Support your answer with relevent example from the article.

(8 marks)

QUESTION 5

Analyze and discuss whether Anita was sexually harrassed on her first day at work based on Article 1. Support your answer with appropriate argument.

(15 marks)

QUESTION 6

Explain **three (3)** types of stakeholder theory.

(12 marks)

QUESTION 7

Explain **five (5)** critical elements of a formal ethics programme.

(10 marks)

QUESTION 8

Explain **five (5)** types of security threats that affect information systems.

(10 marks)

QUESTION 9



Figure 1

Based on Figure 1 above, discover **four (4)** types of ethical issues in advertising.

(16 marks)

QUESTION 10

Explain the steps in the framework for ethical decision making.

(13 marks)

[100 MARKS]

END OF QUESTION PAPER