



UTM
UNIVERSITI TEKNOLOGI MALAYSIA

Sekolah Pendidikan Profesional dan
Pendidikan Berterusan
(UTMSPACE)

**FINAL EXAMINATION / PEPERIKSAAN AKHIR
SEMESTER 1 – SESSION 2016 / 2017
PROGRAM KERJASAMA**

COURSE CODE : DDPG 2183
KOD KURSUS

COURSE NAME : ORGANIZATIONAL BEHAVIOUR /
NAMA KURSUS TABIAT ORGANISASI

YEAR / PROGRAMME : 2 / DDPG
TAHUN / PROGRAM

DURATION : 2 HOURS 30 MINUTES / 2 JAM 30 MINIT
TEMPOH

DATE : OCTOBER 2016
TARIKH

INSTRUCTION/ARAHAN :

Answer **SIX (6)** question in the booklets provided .
Jawab ENAM (6) soalan di dalam buku jawapan yang disediakan.

(You are required to write your name and your lecturer's name on your answer script)
(Pelajar dikehendaki tuliskan nama dan nama pensyarah pada skrip jawapan)

NAME / NAMA	:
I.C NO. / NO. K/PENGENALAN	:
YEAR / COURSE TAHUN / KURSUS	:
COLLEGE NAME NAMA KOLEJ	:
LECTURER'S NAME NAMA PENSYARAH	:

This examination paper consists of ...4... pages including the cover
Kertas soalan ini mengandungi4..... muka surat termasuk kulit hadapan

INSTRUCTION : Answers ONLY six (6) questions.

(60 MARKS/ MARKAH)

ARAHAN : [Jawab HANYA enam (6) soalan.]

- Q1. What is participative management? Give some examples of its use in organizations.
[Apakah pengurusan penyertaan? Beri beberapa contoh penggunaan di organisasi] (10 M)
- Q2. (a). What are the sources of job satisfaction? (4 Marks)
[Apakah sumber meyumbang kepada kepuasan kerja]
- (b). What are the consequences of having job dissatisfaction? (6 Marks)
[Apakah kesan jika mengalami ketidakpuasan kerja]
- Q3. Discuss four (4) shortcuts used in judging others.
[Bincangkan empat (4) cara singkat dalam menilai orang lain] (10 M)
- Q4. Explain the differences between the following terms: affect, emotions, and moods.
[Huraikan perbezaan di antara terma-terma berikut: pura-pura, emosi dan perasaan hati] (10 M)
- Q5. Are charismatic leaders born or made?
[Adakah pemimpin yang berkarismatik dilahirkan atau dibentuk?] (10 M)
- Q6. List and discuss the bases of formal power.
[Senaraikan dan bincangkan asas-asas kepada kuasa formal] (10 M)
- Q7. What are the four (4) functions of communication?
[Apakah empat (4) fungsi komunikasi?] (10 M)
- Q8. List the five (5) motives that affect people's participation in social networking.
[Nyatakan lima (5) perkara yang mendorong seseorang melibatkan diri di dalam rangkaian sosial] (10 M)